



Enhancing the bond between dogs and their families

Training Services Agreement

Rates

Rates for group training are \$120 per seven session class, consisting of seven 1-hour sessions, or \$20 per each one-hour session. Rates for puppy recess and canine social hour sessions are \$5 per 1-hour session. Private training and behavior consultation rates apply to all in-home sessions within a 30 mile radius of Mississippi and I-225 in Aurora. Rates for private in-home training are \$70 per initial session and \$60 per follow-up session. Package rates are \$230 for 4 sessions and \$345 for 6 sessions. Behavior consultations cost \$140 or \$350 for a consultation plus a 4-session private training package. Any training outside the 30 mile radius will be considered on a case-by-case basis and adjusted rates will be agreed upon prior to the start of any sessions. Private training and behavior consultation rates are for one dog. Additional charges will apply for multiple dogs.

Payment

Payment methods accepted are check, money order or major credit card. If a check is returned for non sufficient funds, you will have 7 days to submit alternative payment.

For all training options, payment is due in full on or before the first session.

Cancellations and Refunds

If you need to cancel a private session, you must give a minimum of 24 hours notice. Sessions canceled less than 24 hours before the appointment will be charged at the regular rate. If there is a true emergency that requires cancellation less than 24 hours prior to a session, you will be allowed to reschedule your session for another time acceptable to both parties. However, if the trainer has already left for the appointment and cannot be reached, you will be charged for the session. If it is necessary to reschedule a session, you will have 60 days to make up any missed sessions. Funds will be forfeited for any sessions not made up within 60 days of the originally scheduled session. If the trainer needs to cancel a session already scheduled, he/she will notify you as soon as possible. Sessions will be rescheduled within 60 days. For refunds on payments made via credit card, a credit card processing fee of 3% will be deducted.

For group classes, no refunds will be given if cancellation is received within less than 48 hours of the start of class. For refunds on payments made via credit card, a credit card processing fee of 3% will be deducted.

Liability Waiver

Love My Dog Training and its family, acquaintances, or any other person acting on its behalf (herein referred to as "Its Agents"), makes no guarantees of performance on the part of Client or pet as a result of providing animal behavior consultation and/or training. Client agrees that Love My Dog Training and Its Agents will not be held liable for any damage or loss resulting from failure of the dog to respond to any signals, commands, or cues taught to the dog by Love My Dog Training or Its Agents or resulting from counseling and advice supplied to owner of dog.

Client acknowledges that obedience training and behavior modification may be an activity in which damage or injury to dog(s) and/or persons may occur. Client will assume full financial and moral responsibility for the actions of his/her dog(s). Client further acknowledges that dog(s) may be exposed to a variety of environmental conditions which include,



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but are not limited to, vehicular travel, interaction with people and other animals, exposure to adverse weather, and exposure to areas with crowds and all types of traffic.

Client agrees that he/she, his/her heirs, assignees and legal representatives will not make claim against, sue, or attach the property of Love My Dog Training or Its Agents for injury or damage done to or by dog(s) resulting from action or negligence, however caused, by Love My Dog Training or Its Agents. Client forever releases Love My Dog Training and Its Agents from any and all liability and demands which Client, his/her heirs, assignees and legal representatives may have or may hereafter have for injury or damage to or by dog(s), and assume all risks thereof.

Miscellaneous

Client agrees that any pictures, audio or video taken by Love My Dog Training or Its Agents of any private training session, group class or any other activity sponsored by Love My Dog Training is the property of Love My Dog Training and can be used for marketing, promotion and training purposes by Love My Dog Training. Further, Love My Dog Training will retain exclusive and perpetual worldwide rights to such content.

By signing this agreement, Client agrees that any other people who attend Love My Dog Training sessions with or on behalf of the Client will be bound by the terms of this agreement.

Client and Love My Dog Training hereby agree to mediate and/or arbitrate any misunderstanding that may arise pursuant to the terms contained herein. In any action or proceeding arising out of this agreement, the prevailing party shall be entitled to reimbursement of costs and legal fees.

This Contract for Training Services supersedes all other agreements, written or oral, previously made between Client and Love My Dog Training.

I have read the above contract and agree to all terms and conditions:

Name, also known as "Client" (print) _____

Signature _____ Date: _____